

Workshop on WE Chat: Communication with Patients at the End-of-Life

Health care professionals play an eminent role in delivering quality care to patients at the End-of-Life. Communication is an important bridge to understand, respond and meet the physical-psycho-social-spiritual needs of the patients. Since discussing end of life issues is still a taboo for many Chinese, a mixture of verbal and non-verbal communication can reduce the resistance in end of life preparation and enhance patients' quality of life. This one day workshop not just refreshes the "what to communicate" but focuses more on the skills of "how to communicate" with patients at the EOL. Creative and practical communication skills integrated with theories and evidence based knowledge will be delivered to the participants.