

Workshop on Uninterrupted Connection: Self-Reflective Journey in End-of-Life Care Communication

How to communicate with patients and family members remains one of the core issues in the provision of quality end-of-life care. Good communication involves both spoken words and unspoken feelings and emotions. This three-day workshop is specifically designed for health and social care professionals who want to develop their awareness and sensitivity towards unspoken (implicit) emotions in the communication process. Through experiential, reflective, and practice-based activities, this workshop will enable you to understand what makes emotions difficult to handle, and enhance your competence in responding to the unspoken (implicit) emotions in interactions with patients and family members.