



**Ms Connie Chu**

Chief Operating Officer  
Helping Hand

Ms Chu currently oversees the daily operation of seven elderly care residential homes both locally in Hong Kong and in mainland China. Prior to joining Helping Hand, she spearheaded the commissioning of the Jockey Club Home for Hospice (JCHH) and set up the first multi-disciplinary palliative care team in Hong Kong to support die-at-home services. She has been closely involved in the development of JCHH's service model, and the implementation of family-orientated palliative and hospice care.

Registered in 1990, Ms Chu was appointed Nurse Specialist (Gerontology) in 1997 by the Hospital Authority. She has led many new service launches and conducted review across Hong Kong's public hospitals that have identified gaps for ongoing improvement of hospital services in Hong Kong.

Her expertise ranges from elderly residential home care, palliative and hospice care, frail elderly people home care and chronic wound care to healthcare quality, risk management and hospital accreditation implementation.