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Dr Raymond Ng is dually trained in Family Medicine and in Palliative Medicine and has special interests in Advance Care Planning, Palliative Care in Primary Care and in Medical Education. He is currently senior consultant and head of department of Palliative and Supportive Care at Woodlands Health, Singapore. He is also a co-chair of the National Advance Care Planning Steering Committee and the Course Director of the Graduate Diploma in Palliative Medicine, National University of Singapore. Dr Ng believes that everyone has a personal narrative that deeply influences healthcare and that understanding what truly matters to each person is key to person-centred care.